Logging in to the CTSI Research Requests and Service Tracking System

To log in to the CSTI Research Requests and Service Tracking system, first click on the appropriate link on the CTSI web site.

You will need an HSConnect account to log in to the system. If you have an Osiris account, you use HSConnect to log into Osiris. Once you have entered the e-mail address and password associated with your HSConnect account, click the “Sign In” button. You will then be taken to the CTSI Research Requests and Service Tracking system.

If you do not have an HSConnect account: You can sign up for an HSConnect account by clicking “Create One Now” on the HSConnect login page. You are only required to provide your name and a valid e-mail address to create an HSConnect account. Once you create an HSConnect account, you may then proceed to the CTSI Research Requests and Service Tracking system.

If you have an HSConnect account but cannot remember your password: You can reset your HSConnect password by clicking the “Recover it here” link on the HSConnect login page. You will be prompted to enter the e-mail address associated with your HSConnect account as well as your last name. Once you submit that information, an e-mail will be sent to the e-mail address you provided. That e-mail will contain a new HSConnect password for your HSConnect account. You can then use that password to log in to HSConnect. Once you change your HSConnect password, you may then proceed to the CTSI Research Requests and Service Tracking system.